

PSTN (Analogue and ISDN) End of Life

Dear Customer

As the nationwide PSTN network shutdown approaches, Openreach is accelerating its migration to all-IP services. Openreach has announced a doubling of the wholesale cost of PSTN (WLR) lines, making legacy services increasingly unsustainable.

Openreach has confirmed the PSTN network will close on January 31st 2027 with no extensions.

To help avoid last-minute migrations and ensure a smooth transition, Armstrong Bell will implement the following price increases:

Effective December 1st 2025:

*Analogue Line monthly rental increase to £25.99

*ISDN Channel monthly rental increase to £37.99

Effective March 1st 2026:

*Analogue Line monthly rental increase to £32.99

*ISDN Channel monthly rental increase to £45.99

*Associated services such as care levels, DDIs and number presentation will also increase.

We encourage customers to migrate to modern solutions such as SIP trunks, Cloud Voice services, SoGEA or FTTP broadband. Please contact us promptly to discuss your options.