

Call Bundles

Calls included in bundle
Call Type
UK Local & National
Major Mobile Networks and MVNOs (see appendix for details)
Calls to 03 and 05 Numbers

Standard Call Rates

Standard & out of bundle call charges	
Call Type	Pence Per Min*
UK Local & National	0.89
Major Mobile Networks	5.95
NGCS Access Charge	11.00

International Call Rates

International Calls to Fixed Lines		International calls to Mobiles & Premium	
Chargeband	Pence per Min*	Chargeband	Pence per Min*
1	4.5	1	N/A
2	4.5	2	22.5
3	4.5	3	22.5
4	13.5	4	31.5
5	13.5	5	31.5
6	13.5	6	31.5
7	13.5	7	31.5
8	36.0	8	54.0
9	36.0	9	54.0
10	36.0	10	54.0
11	36.0	11	54.0
12	67.5	12	85.5
13	67.5	13	85.5
14	90.0	14	108.0

*Rates are shown excluding VAT. Calls are billed to the second and rounded to a penny (£0.01). International rates have a minimum call cost equivalent to one minute of call time.

A-Z Countries and Bands

Country	Band
Abkhazia	14
Afghanistan	14
Aland Islands	14
Albania	11
Algeria	11
Andorra	9
Angola	13
Anguilla	12
Antarctica (Aus)	14
Antigua & Barbuda	12
Argentina	12
Armenia	12
Aruba	12
Ascension Island	14
Australia	4
Austria	4
Azerbaijan	12
Azores	8
Bahamas	12
Bahrain	10
Bangladesh	8
Barbados	12
Belarus	12
Belgium	2
Belize	13
Benin	13
Bermuda	12
Bhutan	14
Bolivia	14
Bosnia & Herzegovina	8
Botswana	13
Brazil	12
Brunei	13
Bulgaria	8
Burkina Faso	14
Burundi	14
Cambodia	14
Cameroon	13
Canada	3
Canary Islands	8
Cape Verde	14

Country	Band
Cayman Islands	12
Central African Republic	14
Chad	14
Channel Islands	1
Chatham Island	14
Chile	12
China	5
Christmas Island	14
Cocos Island	14
Colombia	12
Comoros	14
Congo	13
Cook Islands	14
Costa Rica	13
Cote D'Ivoire	13
Croatia	8
Cuba	14
Cyprus	7
Czech Republic	6
Denmark	3
Diego Garcia	14
Djibouti	14
Dominica	12
Dominican Republic	12
DR Congo	13
Dutch Antilles	14
East Timor	14
Ecuador	14
Egypt	10
El Salvador	14
Equatorial Guinea	14
Eritrea	14
Estonia	6
Ethiopia	14
Falkland Islands	14
Faroe Islands	11
Fiji	14
Finland	3
France	2
French Guiana	14
French Polynesia	14

Country	Band
Gabon	14
Gambia	14
Georgia	12
Germany	2
Ghana	13
Gibraltar	9
Greece	3
Greenland	14
Grenada	12
Guadeloupe	12
Guam	14
Guantanamo Bay	14
Guatemala	14
Guinea	14
Guyana	14
Haiti	14
Honduras	14
Hong Kong	4
Hungary	5
Iceland	8
India	8
Indonesia	12
Iran	14
Iraq	14
Ireland	2
Isle of Man	1
Israel	5
Italy	2
Jamaica	12
Japan	4
Jordan	13
Kazakhstan	12
Kenya	13
Kiribati	14
Kosovo	14
Kuwait	10
Kyrgyzstan	12
Laos	14
Latvia	7
Lebanon	10
Lesotho	14

Country	Band
Liberia	14
Libya	11
Liechtenstein	8
Lithuania	7
Luxembourg	3
Macau	13
Macedonia	11
Madagascar	14
Madeira	8
Malawi	13
Malaysia	4
Maldives	14
Mali	14
Malta	7
Marshall Islands	14
Martinique	12
Mauritania	14
Mauritius	14
Mayotte	14
Mexico	12
Micronesia	14
Midway Islands	14
Moldova	12
Monaco	9
Mongolia	14
Montenegro	8
Montserrat	12
Morocco	11
Mozambique	14
Myanmar (Burma)	14
Namibia	13
Nauru	14
Nepal	14
Netherlands	2
Nevis Island	14
New Caledonia	14
New Zealand	9
Nicaragua	14
Niger	14
Nigeria	13
Niue Island	14

Country	Band
Norfolk Island	14
North Korea	14
Northern Marianas	14
Norway	3
Oman	12
Pakistan	8
Palau	14
Palestine	5
Panama	13
Papua New Guinea	14
Paraguay	14
Peru	13
Philippines	12
Poland	5
Portugal	3
Puerto Rico	12
Qatar	10
Reunion	14
Romania	8
Russia	5
Rwanda	14
Samoa (West)	14
San Marino	9
Sao Tome & Principe	14
Saudi Arabia	10
Senegal	13
Serbia	8
Seychelles	13
Sierra Leone	13
Singapore	4
Slovakia	5
Slovenia	5
Solomon Islands	14
Somalia	14
South Africa	8
South Korea	5
Spain	2
Sri Lanka	13
St Vincent	12
St. Helena	14
St. Kitts	12

Country	Band
St. Lucia	12
St. Pierre & Miquelon	14
St. Vincent & Grenadines	12
Sudan	13
Suriname	14
Svalbard Island	14
Swaziland	14
Sweden	2
Switzerland	4
Syria	13
Taiwan	5
Tajikistan	14
Tanzania	13
Thailand	12
Togo	14
Tokelau	14
Tonga	14
Transnistria	14
Trinidad & Tobago	12
Tristan Da Cunha	12
Tunisia	11
Turkey	7
Turkmenistan	14
Turks & Caicos Islands	12
Tuvalu	14
Uganda	13
Ukraine	11
United Arab Emirates	10
Uruguay	12
USA	2
Uzbekistan	12
Vanuatu	14
Venezuela	12
Vietnam	14
Virgin Islands (UK)	11
Virgin Islands (USA)	11
Wake Island	14
Wallis & Fortuna	14
Yemen	14
Zambia	13
Zimbabwe	13

Appendix: Mobile Exclusions

Our mobile call bundles include the four Major UK Mobile Network Operators; Vodafone, O2, EE & Three
They also include many of the largest and well known Mobile Virtual Network Operators (MVNOs), including but not limited to; Tesco Mobile, Virgin Mobile, Giffgaff, Talk Talk and Sky.

We do not include some MNO & MVNOs which charge high or unpredictable rates, including but not limited to; Guernsey Mobile, Jersey Mobile, Inquam, Cirrus, Dynamic and 24 Seven

The definitive list of Mobile Tariff Codes included in call bundles: fm1, fm3, fm5, fm6, fm11, fm12, fm14, fm16, fw5, fw7, fw10, fw12

All other Mobile Tariff Codes are excluded from call bundles.